

Please scan the QR codes
for receiving more
civil protection information



Mobile Applications

Macao Civil Protection Information



WeChat Official Accounts



Unitary Police Service Website



WWW.SPU.GOV.MO

Emergency or assistance hotlines

Public Security Police Force

999、110、112、2857 3333

(Emergency SMS Service)

6330 9999

Fire Services Bureau

120、119、2857 2222

Civil Protection Operations Centre

Assistance and enquiry hotline

113、8897 0160、8897 0170

Islands Operations Centre

2888 2070

Macao Customs Service

2855 9944

Judiciary Police

993

Macao International Airport

2886 1111

Education and Youth Development Bureau

2855 5533、8397 2318

Macao Government Tourism Office

2833 3000、2831 5566

Meteorological and Geophysical Bureau

1311、2885 0530

Municipal Affairs Bureau

2833 7676

Social Welfare Bureau

(Ilha Verde Refuge Centre)

2859 4471

(Taipa and Coloane Social Service Centre)

2882 5623

Centro Hospitalar Conde de São Januário

2831 3731

Kiang Wu Hospital

2837 1333

Macao Telecom Company, Ltd.

1000

Macao Electricity Company, Ltd.

2833 9922

The Macao Water Supply Company, Ltd.

2822 0088

Civil Protection Classroom

Knowledge about typhoon



"Storm surge" comes quickly and fiercely;
be ready and get to high ground with your family.

STUDENTS AND RESIDENTS

What can I prepare
for before a
typhoon?

Do I need to
attend classes
during a
typhoon?



警察總局
SERVIÇOS DE POLÍCIA UNITÁRIOS

STUDENTS

1T

Typhoon Signal No.1

1T

Students and parents should pay attention to the "Tropical Cyclones, Rainstorm and Adverse Weather Conditions Guidelines" issued by the Education and Youth Development Bureau to be well prepared in advance for the attendance or suspension of classes during higher typhoon signals.

Sign and Level	Time of Issuance	Education Level / Type	Class Suspension Arrangements
Tropical Cyclone Signals	3L	06:30 - 09:00	Infant, Primary, Special Education
		11:30 - 14:00	Infant, Primary, Special Education
		At any time	Secondary
	8 or above	At or after 06:30	Infant, Primary, Secondary, Special Education
8 or above	Is lowered to 3L or 3L is still in force at 06:30	Between 00:00 and 06:30	Infant, Primary, Secondary, Special Education
		Classes are suspended all day	Classes are suspended all day

3L

Typhoon Signal No.3

3L

Students in special education, infant and primary schools are suspended; however, students in secondary schools or other educational levels should return to school in a safe manner. They can monitor weather changes and class suspension arrangements through the following channels:



If the students in special education, infant and primary schools encounter adverse weather on their way to school, they should take shelter in a safe place or return home as soon as possible. If they have already arrived at school, they should stay at school to ensure safety before leaving.

8 or above

Typhoon Signal No.8

8 or above

Classes will be suspended for all students at all educational levels.



Class suspension



Students should stay at home; do not play outdoors.

While students are at home, they should pay attention to the typhoon news from various platforms.



News of class resumption

RESIDENTS

1T

Typhoon Signal No.1

1T



Emergency kit
Prepare an emergency kit in advance.

Stock up on water and food.

Store water

Store food



Prepare flashlight, batteries, portable charger, and windproof tape.

3L

Typhoon Signal No.3

3L

In case of an emergency, family members should contact the elder in advance to keep track of the elder's whereabouts for rescue.



Vehicles should be parked on higher ground, so as not to be submerged in water.



Parking on high ground



If necessary, close windows and doors tightly; put up the windproof tape in a double cross pattern.



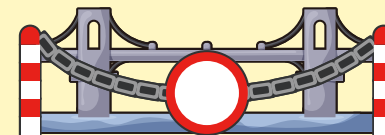
Residents and traders located in low-lying areas should place goods that are likely to be affected by flooding on higher ground in advance.

8 or above

Typhoon Signal No.8

8 or above

Pay attention to the closing time of the cross-sea bridges and the opening time of the lower deck of the Sai Van Bridge.



Pay attention to interim measures for land, sea and air traffic.

Do not go to the waterfront for outdoor activities such as tide-watching, swimming or fishing.



Stay at home or in a safe place.

When you must go outside, be careful to walk under a sheltered area. Do not go to flooded areas, so as not to get an electric shock.



Whether the residents are on regular days or during typhoons, they should pay attention to the latest information on weather and civil protection from radio, TV, mobile phone or the internet; moreover, they should cooperate with the appeals.